

# Visit Report

# Hostel Standard

Property Name:

Sulby Community Hall

Visit date:

27<sup>th</sup> May 2014

QiT No:

599703

## MINIMUM ENTRY REQUIREMENTS FOR HOSTELS

To be recognised within the Isle of Man Hostel Scheme a property must meet all the minimum entry requirements.

As a result of this visit an ACCREDITED rating has been awarded.

All requirements appeared to be well provided at the time of this visit.

#### OVERALL SUMMARY

Sulby Community hall is situated in the village of Sulby and is utilised for group hostel style accommodation throughout the year. The main events being the Isle of Man TT racing and the Grand Prix, it is hoped that further exposure will be had from the Cyclists and Walkers schemes in order to attract a wider variety of guests as the accommodation side proves to a be a beneficial addition to the facilities offered here.

At this assessment a Hostel Accreditation is awarded as well as a further Accreditation under the 'Walkers' and 'Cyclists' schemes. There are some outstanding minimum entry requirements for these schemes which were discussed and are noted at the end of the report.

The assessment was carried out with Maureen Rimmer who is happy to retain the rating and works well to manage all the other aspects of the Community Hall as well as providing accommodation.

#### WEBSITE

The hall utilises uk-hallhire.co.uk, however full details are currently pending, there is a very prominent contact number to call.

#### EXTERIOR

The building is very well maintained externally with double glazing. There is a very good sized car park situated behind the property. Signage is very good from the road aiding first time guests. There is a pub and shop in very close proximity. Effort has gone into providing hanging baskets and pots to enhance presentation.

#### PUBLIC AREAS AND DINING ROOM

The entrance hall is large and décor has been maintained very well with practical non slip flooring aiding cleaning and maintenance. There is very good information provided on the walls about the local area.

The main hall is utilised for groups staying over. The solid wood flooring is in keeping and very practical for use. Wood panelled walls and paintwork have been maintained to a high standard. There is ramped access to this area. Strip lighting provides ample light in the evenings and the central heating system along with thick curtains allowing comfortable temperatures for guests staying overnight.

Guests bring their own bedding and air beds if required to sleep on. There are tables and chairs available for guests to use if desired.

BEDROOMS

Not applicable

#### BATHROOMS

The toilet and shower rooms present very well with practical décor maintained to a high standard, very good tiling in the showers. Non slip flooring in very good condition allowing a hygienic and safe surface for guests. Sanitary ware in sound condition. Thought gone into adding flowers and supplying a bath mat. Lighting is well positioned and extraction is effective keeping the rooms fresh.

Very good accessible facilities available.

#### KITCHEN

Very good kitchen available with ample storage and preparation space for guests. Units are durable and kept in very good condition with clearly labelled cupboards to aid new guests with finding utensils etc. All appliances in good order, new cooker noted at this assessment. Efficient extraction in place. Plenty of crockery, cutlery and glassware is available of a good quality. A wide variety of cooking equipment and utensils are available including a slow cooker. Décor has been kept in very good condition with practical tiled splash back and non-slip flooring aiding cleaning.

### HOUSEKEEPING

Very good standards of housekeeping noted at the assessment with no build up to kitchen appliances or sanitary ware. Regular cleaning of all public areas in particular the main hall which is regularly used.

WALKES/CYCLISTS WELCOME SCHEME

Please provide a boot scrape, puncture repair kit and tyre pump for guests arriving by bike.

Information for Proprietors/Managers Under Section 15 of the Tourist Act 1975 you have the right to appeal the rating achieved for your property within fourteen days of receipt of notice of the rating, in accordance with Section 2 of the Act.